## CHAMBERLAIN Access Solutions

## Providing Access, Security, and Facility Management Solutions



## like never before!

AccessMaster 211 digitech.



## Integrated Access, Security, and Facility Management Solutions for Self-Storage



In the expanding world of convenience, security, and total access, Chamberlain offers you the opportunity to take your business to the next level. We help you better differentiate yourself in a highly competitive world by offering more innovative solutions to move your business in any direction you need to take it.



Our commitment is to bring a full complement of products and services to you with full support in every essential area. Fully compatible and connected. It's all here for you. Opportunity awaits in the office and at every point of access and security. Take a look at our total solution offering.



## We provide innovative product lines and technologies that deliver fully integrated solutions.

**AccessMaster**<sup>®</sup> New technologies and products that advance your facility's access, security and management solutions to a level of true innovation.

**PTI** Innovative, feature-rich products, engineered for flexibility that meet the needs of any self-storage application.

**Digitech**® A legacy of reliable, user friendly products backed by technical support and customer services that are second to none.



**Access Solutions** Controllers and access devices help you manage customer and visitor traffic through gates, doors, elevators, and more.

**Security Solutions** Individual unit door alarms provide you and your tenants with comfort and security. Security cameras, digital video recorders, and colorful monitors secure your investment.

**Facility Management Solutions** Professional management software is a powerful tool used to operate your business efficiently. Site graphics, intercoms, music, and PA systems enrich the customer experience.

Access, Security, and Facility Management Solutions can be easily added to your facility, and are available to you from Chamberlain Access Solutions.







# We deliver product and service solutions that are easy to implement and simple to use.





# **Integrated Access**

Our hardware and software products work seamlessly to provide your tenants with reliable access solutions to control entry and exit through gates, unit doors, pedestrian doors, elevators, and other secured areas of the facility.

Effective access control solutions keep unauthorized individuals and delinquent tenants out, enabling your customers to flow in and out of protected areas with ease and a sense of security. Activity event logs, built into our software, make facility management even easier.

### System Controller

The access controller integrates with TaskMaster or the management software of your choice. The controller uses your PC for data input but functions independently in its own protected housing. When the computer is powered down, the the system continues to maintain control of access to the facility.

### Access and Control Devices

We provide quality, weather and vandal-resistant devices for code, card, transmitter, and biometric-controlled tenant access points. Our robust control devices also include automatic gate operators, automatic door operators, elevator controls, mag locks, door strikes, and lighting controls.





Customer surveys regularly rank security as one of the main reasons tenants choose one property over another.





# **Integrated Security**

Security helps sell space. Customers will store their valuables at your self-storage facility if they feel the facility's security is well-planned and visible. Our security solutions provide you with tools to monitor and protect your facility 24 hours a day, 7 days a week.

### Cameras, Digital Video Recorders (DVR's) and Video Monitors Help You See it All

Security cameras, DVRs, and monitors act as both a deterrent and your best tool to gather evidence when you need it. We offer high-quality, high-resolution security cameras, DVRs, monitors, and camera control devices that provide you with crisp, clear images, making monitoring easy.

### • Individual Unit Door Alarms Protect Against Intruders

Individual unit door alarms are the best deterrent to break-ins by protecting the tenant's property and providing security for the property owner.

Wireless alarms provide security for each unit in both new construction and in refurbished and re-constructed buildings. Whether for new buildings, or retrofit projects, wireless alarms install quickly and easily in most facilities.

Compared to other systems, the wireless alarms get you into the rental phase quicker. Each alarm transmitter installs on the outside of the unit, speeding the installation as well as making maintenance easy.

Hard-wired door alarm systems can easily be installed in new construction. You make an easy choice from the variety of automatic switch types that arm and disarm each alarm. Some models also provide the added convenience of an automatic lighting control within each unit.





Our facility management solutions save you time and money, and enhance your customer's rental experience.





# Integrated Facility Management

Our facility management solutions include tools to help streamline your business operations and improve customer service. We offer management software, site graphics, intercoms, music, and public address (PA) systems.

#### • TaskMaster Facility Management Software Suite

TaskMaster management software suite integrates with your system controller to automate the major aspects of running your facility, including accounts receivable, client information, point of sale data, and reporting. Your specific needs can be addressed by adding one or more TaskMaster management software solution modules. The Central Office module allows owners and managers to review information at multiple sites from one location. Our WebXpress module allows for the easy creation of a self-storage focused website. The PayXress module enables your customers to pay their bills from an access keypad.

### • Site Graphics

Our site graphics solution, always customized for your facility, is fully interactive with your access control system and alarm devices. Site graphics provide on-site managers a real-time visual of facility activity.

#### Intercoms, Music and PA Systems

Two-way communication through intercoms helps users feel secure by allowing them to be in touch when they need assistance. Intercoms are built into most keypads, and are available as stand-alone stations placed throughout the facility. Intercoms connected to your portable office telephone give freedom of movement to the manager and can direct messages to a telephone or your call center when the office is not manned. Music and sound systems create a friendlier environment. Automatic announcement controllers provide the ability to easily integrate your own promotional, emergency, and operational messages.



We'll support you every step of the way. Our total solution includes superior customer service and professional technical support.



## We Are Here to Help

At Chamberlain Access Solutions we believe that a customer is the most important person in our business. We want you to have a customer service experience that exceeds expectations. Our focus is to build your confidence and loyalty through communication, teamwork, and innovation.

### • Professional Sales Services

Your Chamberlain Access Solutions Sales Professional will assist you in designing a total access, security, and facility management solution to fit your specific needs and budget. They will work with you to understand the challenges and opportunities at your facility and create a comprehensive product and service plan for your organization.

#### Project Management Services

Our Project Management Services will ensure a successful installation at your facility. Project Managers on staff provide planning, guidance, and process management support for a complete turnkey installation. Project Management services include an initial site visit to survey your requirements, management of the installation process, a final close-out visit that includes a manufacturer's installation and equipment certification, and user training.

#### Customer Support and Services

As our partner, you have the backing of our industry-leading Customer Support and Services group. These professionals will assist you with technical support for new installations and any ongoing service requirements. This team will also answer your product questions and deliver knowledgeable responses to help you operate your Total Solution more effectively. Ongoing annual software support, installation, and technical product training for professional installers, and on-line user training are available.



### **5 Easy Steps to Your Total Solution**



2 Evaluate the access, security, and facility management tools that will meet your challenges and opportunities reasonably and efficiently. Visit our web site at: <u>www.chamberlainaccess.com</u> for more background and planning information.



Prepare a workable and effective total solution plan for your property.



Submit your solution assessment and send an e-mail to: <u>securitysales@chamberlain.com</u> describing your interests, or simply call the office.



Send a CAD drawing to <u>drawings@chamberlain.com</u>, or send a hard copy site plan to your Sales Professional at Chamberlain Access Solutions.

Products, service and support that put your business in the forefront.

### **A Quick Assessment Gets You Started**

*Use this checksheet as a guide. We'll confirm the details with you and provide custom estimates. Together we'll plan your total solution from Chamberlain Access Solutions.* 

### **ACCESS CONTROL**

ACCESS CONTROL
Number of Driveway Entry/Exit Points
Number and Type of Gates
Number and Type of Walk-through Gates
Number of Entry Doors
Number of Elevators to Control
Separate or Special Entry Zones
INTRUSION AND INDIVIDUAL UNIT DOOR ALARMS
Number of Units to be Protected
Wireless Hard-Wired TrueTrak Contact
Latching Activated Switch Recessed Switch (for swing doors)
Number and Type of Entry Exit Doors
Number of Windows
Number of Skylights Other Explain
VIDEO MONITORING
Number of Covert Keypad Cameras
Number of Gate Cameras
Number of Office Cameras
Number of Dumpster® Cameras
Number of Drive Aisle Cameras
Number of Corridor Cameras
Number of Perimeter and Area Cameras
Number of Entry/Exit Door Cameras
Number of Elevator and Lobby Cameras
Other
MONITORING AND SITE DISPLAYS
Number and Type of CCTV Monitors
Number and Type of Site Display Monitors
Type of Decor Coordinated Cabinet
ON-SITE PAGING, MESSAGING, AND PA SYSTEMS
Interior Area in Square Feet/Building
Exterior Area in Square Feet/Zone
Paging Method
Music Source
TWO-WAY CUSTOMER SERVICE COMMUNICATION
Number of Telephone Intercom Stations
Number of Push-To-Talk Stations

## **Discover your total solution.**

Call today. 800.331.6224 Or go to www.chamberlainaccess.com



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